

LIMITED WARRANTY

MWH180/MWH180EX Tankless Water Heater

Monitor Products, Inc. hereby warrants this gas water heater to be free from defects in materials and workmanship, under the conditions stated below. This warranty is extended to the original purchaser, but only while the MWH180/MWH180EX remains at the original installation site.

Heat Exchanger:

The Heat Exchanger is covered for ten (10) years of normal residential use. Monitor Products, Inc. (MPI) will repair or replace the heat exchanger at MPI's sole discretion.

If the MWH180/MWH180EX is used in other than a single family dwelling, or if the MWH180/MWH180EX is supplied with pre-heated or circulated water, then the heat exchanger warranty shall be limited to three (3) years and all other parts are limited to two (2) years.

Parts:

For all parts other than the heat exchanger, should MPI determine after an examination that there has been a part failure within five (5) years of the date of installation, MPI will either repair or furnish a replacement part at the sole discretion of MPI. The replacement part is warranted for the remainder of the original warranty.

Standard Labor:

MPI will pay for standard labor costs (not including dealer or service person travel time) associated with repairs or replacements within one (1) year of the date of installation through its authorized servicers if determined by MPI or authorized servicers to be defective under normal residential use. Ready access to the MWH180/MWH180EX for service is the responsibility of the owner.

Service and Repair Costs:

After the first year, MPI will provide repair or replacement parts or product only under this limited warranty. The owner will be responsible for any other costs incurred including labor costs for servicing or replacing the part or unit, shipping, delivery and handling of the replacement part or product, costs for permits or materials necessary for the repair, or incidental costs resulting from damage external to the unit resulting from the failure.

Conditions and Limitations:

The warranty coverage is limited to the original purchaser of the MWH180/MWH180EX, in its original installation location, and only if the installation is in the United States of America or Canada.

This warranty will only apply if the water heater is installed in accordance with all state, local, and federal codes, and if the installation, service, and maintenance are performed following the Installation and operation manual supplied with this unit.

This warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, acts of God, improper installation, improper maintenance or service, water quality, scale buildup, or for any other causes other than defects in material and workmanship. This warranty does not cover any units whose serial number or manufacture date has been defaced. This warranty does not cover a unit when used as a spa or pool heater. This warranty does not cover damage resulting from fire, flood, water freezing inside the unit or piping, or from use with non-potable water, or water with high pH or hardness levels.

This warranty does not apply if the water supply to the water heater does not meet the National Secondary Drinking Water Regulations as set forth in the U.S. Code of Federal Regulations, 40 CFR, Chapter 1, Part 143. The recommended water quality levels are as follows;

Description	pH	TDS (Total Dissolved Solid)	Total Hardness	Aluminum	Chlorides	Copper	Iron	Manganese	Zinc
Maximum Levels	6.5-8.5	<500 mg/l	<200 mg/l	<0.2 mg/l	<250 mg/l	<1.0 mg/l	<0.3 mg/l	<0.05 mg/l	<5 mg/l

Procedure For Obtaining Performance Under This Warranty:

In order to obtain performance of the obligations under this warranty, the original purchaser must promptly (in no event later than thirty (30) days after discovery of the defect) notify the selling dealer authorized to service the MWH180/MWH180EX, or MPI at 609-584-0505 for the name of a local servicing dealer. All claims must be accompanied by a proof of purchase: sales receipt, cancelled check, or a warranty registration card mailed to MPI within 30 days of purchase.

Legal Rights:

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Note:

Some states do not allow: (A) Limitations on how long an implied warranty lasts; or (B) The exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

No person has the authority to orally, or in writing vary the terms, conditions, or exclusions of this warranty: nor to express or imply merchantability or fitness for a particular purpose beyond this warranty.

**Monitor Products, Inc.
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